

South Carolina
DEPARTMENT OF HEALTH AND HUMAN SERVICES
Post Office Box 8206
Columbia, South Carolina 29202-8206
www.scdhhs.gov
August 3, 2009

All Medicaid Providers

MEDICAID BULLETIN

TO: All Medicaid Providers

**SUBJECT: I. Managed Care Organizational Change
II. Clarification of Changes**

I. Managed Care Organization Change

Effective on September 1, 2009, **CHCcares of South Carolina**, brought to you by WellPath of South Carolina, Inc. (CHCcares) is terminating their contract with South Carolina Department of Health and Human Services for the provision of managed care services. All CHCcares member benefits will remain in place through August 31, 2009.

All current CHCcares members will have a 90-day choice period to select another health plan. Please refer any beneficiaries who wish to select a new plan to Healthy Connections Choices at **1-877-552-4642** for assistance. Members who do not make a choice by August 18, 2009, will automatically be enrolled into another health plan.

II. Clarification of Changes

- A.** Any Prior Authorizations (PAs) issued by CHCcares for services rendered prior to September 1, 2009 will be honored by CHCcares.
- B.** Members transferring to other plans will receive a new benefits card. Regardless of the member's ability to provide a benefits card, providers are still responsible for confirming eligibility and plan association prior to rendering services.
- C.** All claims for services rendered to CHCcares members prior to September 1, 2009, should be filed with CHCcares. Effective on or after September 1, claims should be filed with the appropriate plan rendering services.
- D.** The 72-hour Emergency Pharmacy supply rule remains in effect for all CHCcares members to avoid any interruption of current therapy or delay in the initiation of therapy while the transfer of membership to a new plan is undertaken.

E. Contact information for CHCcares is listed below:

CHCcares

Web-site: <http://chcmedicaid-southcarolina.coventryhealthcare.com/index.htm>

Toll Free: 1-866-802-2477

Your continued support of the South Carolina Medicaid Program is appreciated. Please refer any questions or concerns regarding this bulletin to the Managed Care staff at (803) 898-4614.

/S/
Emma Forkner
Director

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